

# Everything you need to onboard and service your automotive customers



With a complete end-to-end solution we have everything you need to onboard and service your automotive customers. Our platform Interact is a flexible auto finance platform for dealerships and manufacturers. Two thirds of auto finance customers feel that finance applications take too long! Our smart, digital applications automatically pull information in through a decisioning platform with automated data gathering, risk modeling and personalised pricing.



**End-to- end  
solution**



**Omni-channel**



**Fully Customisable**



**Quick to market**

## Win and retain customers by offering the best lending experience on the market.

Our seamless digital journeys look after your customers from signing the credit agreement right up to personal loan options at the end, ensuring you have a customer for life. At ieDigital we're committed to providing innovative, customer-centric solutions that are unique.

Building a digital channel and attracting manufacturers to use it will mean more customers. Our solutions are ready and able to handle this growth and consequently increase your profits.

We know that personalisation is key for engagement in the competitive world of auto finance. Customers today require the information they need to make informed decisions at the right time and with the benefit of personalised notifications and offers. By providing more flexible services backed by AI, your customers are able to better control their finances

## Trusted by:



# How we can help

Our team understands the operational requirements of our clients, and we've worked hard to pre-integrate Interact into third party service providers. This means our solutions are quick to deploy, straightforward to support and maintain, and won't require any major changes to your existing technology.

With Interact at the heart of your digital capability, you'll be well-positioned to keep ahead of rapidly evolving market challenges. Our platform enables auto finance providers to enhance their proposition, improve customer data analytics, and provide better, more personalised customer experiences, quickly and easily. And with the potential to reduce running costs, increase profits, Interact is the perfect choice for forward-thinking businesses who want to stay ahead of the curve.

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## Benefits of Interact

## Why you need it

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### Origination

Interact provides a quick and fully automated origination process from application to agreement. This includes; electronic identification, document upload, credit and risk scoring, real time decision making in minutes and eSign agreements.

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### Servicing

Automate the auto loan servicing journey to suit your needs. Interact allows you to create new loan products, modify structures and terms, track incoming payments and provide self- service facilities.

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### Collection

Our self-service collection product is fully customisable for your brand to allow your customers to manage over due payments anytime, anywhere. Interact provides; real- time customer guidance, repayment arrangement facilities, income and expenditure facilities, tailored collections journeys and vulnerable customer identification.

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### Integrations

Our auto lending software easily integrates with third party service providers including; accounting platforms, payment/ notification systems, business intelligence systems, liveness detection systems and credit bureaus.

To find out more please email [solutions@iedigital.com](mailto:solutions@iedigital.com), or visit [www.iedigital.com/contact-us](http://www.iedigital.com/contact-us)